



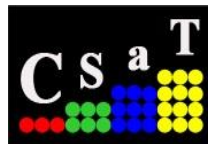
SHB20216 CERTIFICATE II IN SALON ASSISTANT SHB20116 CERTIFICATE II IN RETAIL COSMETICS

Are you interested in the hairdressing and cosmetics industry?

- Nationally recognised qualifications
- Gain the foundation skills of hairdressing science and retail cosmetics to impress potential employers
- Course includes all learning resources



The Training and Assessment for this program is being delivered by
2 Study on behalf of CSaT



What you'll learn:

Drying hair to shape

Products and services

Greeting and preparing clients

Shampoo & basin services

Maintaining tools & equipment

Make-up

Financial transactions

CSaT

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CSaT Training

For information such as our Complaints and Appeals and Refund Policies, please access the Student Handbook from our website, www.csat.com.au

SHB20216 CERTIFICATE II IN SALON ASSISTANT

COURSE CONTENT

This is a preparatory qualification which provides a defined and limited range of basic skills and knowledge used in hairdressing salons by individuals who provide assistance with client services. These routine and repetitive tasks are completed under direct supervision and with guidance from hairdressers who manage the client service. The combined skills and knowledge do not provide for a job outcome as a hairdresser and this qualification is intended to prepare individuals for further training.

There are no entry requirements for the qualifications listed above.

Before commencing in this qualification, students proficiency in language, literacy and numeracy will be assessed to determine what level of support is needed through the study program.

Duration for full program (2 qualifications): 11-24 months

QCE Points: 8 (based on two completed qualifications)

These qualifications are currently delivered via **classroom**-based delivery at local school training rooms and live salons. Students may be required to complete some theory work in their own time. Assessment methods will include written and observation.

The payment/funding option for these qualifications include:

- Fee for Service (payment plans are available)
- **VET in Schools - VETiS (funded by the Queensland Government) for Certificate II in Salon Assistant only**

Please refer to our full Course Information Booklet for further information on VETiS funding; OR visit the Department of Education and Trainings website <https://training.qld.gov.au/site/providers/Documents/funded/vetis-factsheet.pdf>; Please note that eligibility for Queensland Government funding applies.

There are 12 units of competency in the Certificate II in Salon Assistant qualification

8 core (mandatory) units and 4 electives

There are 15 units of competency in the Certificate II in Retail Cosmetics qualification

10 core (mandatory) units and 5 electives

| Salon Assistant and Retail Cosmetics relevant units | | Salon Assistant relevant units only | |
|--|--|--------------------------------------|---|
| BSBWHS201 C | Contribute to health and safety of self and others | SHBHDES002 E | Braid hair |
| SHBXCCS001 C | Conduct salon financial transactions | SHBHDES001 C | Dry hair to shape |
| SHBXIND001 C | Comply with organisational requirements within a personal services environment | SHHBAS001 C | Provide shampoo and basin services |
| SHBXIND002 C | Communicate as part of a salon team | Retail Cosmetics relevant units only | |
| SIRXSL001 E/C | Sell to the retail customer | BSBSUS201 E | Participate in environmentally sustainable work practices |
| SHBXCCS004 E/C | Recommend products and services | SHBBCCS001 C | Advise on beauty products and services |
| SIRRMER001 E/C | Produce visual merchandise displays | SHBBMUP002 C | Design and apply make-up |
| SHBXCCS003 C/E | Greet and prepare clients for salon service | SIRXIND003 C | Organise personal work requirements |
| SHBHIND001 C/E | Maintain and organise tools, equipment and work areas | SIRRINV001 E | Receive and handle retail stock |
| C – Core unit within qualification; E – Elective unit within qualification | | SHBBRES001 E | Research and apply beauty industry information |

Please note: units of competency offered may be subject to change

For further information on this, or any of our other courses, contact:

CSaT Training on (07) 4927 4586, admin@csat.com.au

SHB20116 CERTIFICATE II IN RETAIL COSMETICS

COURSE CONTENT

This qualification reflects the role of retail sales personnel involved in a defined range of tasks to sell and demonstrate beauty or cosmetic products. They follow known routines and procedures and work under direct supervision. This qualification provides a pathway to work as a retail sales consultant in any business that sells beauty or cosmetic products and services. This can include beauty and hairdressing salons, retail outlets and department stores