



HEALTH PROGRAM INFORMATION			
Course Code & Title	HLT33115: Certificate III in Health Services Assistance (incorporating HLT23215: Certificate II in Health Support Services and CHC22015: Certificate II in Community Services)		
Registered Training Organisation	Connect 'n' Grow (RTO Code: 40518)		
IT Platform	The CNG Hub		
Third Party Arrangements	These qualifications are delivered by way of partnership agreement with the nominated secondary school ('Partner School'). The Partner School is authorised to deliver training under the auspices of Connect 'n' Grow. For further information in relation to the qualifications please contact Connect 'n' Grow directly.		
Venue	Assessment and training will be conducted at the school's Health Training Centre or classroom.		
Mode of Delivery	Face-to-face		
Course Length	1-2 Years		
Prerequisites	Competency of the units in Module 1 to 4 is to be achieved before commencing module 5-7.		
Reason to Study?	Health Training is linked to the largest growth industry in Australia. The dual qualification reflects the role of workers who provide support for the effective functioning of health and community services.		
Learning Experiences	This qualification has been designed to include projects that prepare students for a range of tasks they perform when they enter into a health and/or community services career, including; health checks, health promotion, health administration and entry pathway for workers who provide the first point of contact and assist individuals in meeting their needs.		
Certificate of Education Points	Upon successful completion students are eligible for Certificate of Education credits for.		
Vocational Education & Training in Schools - Funded by the Queensland Government	Vocational Education and Training in Schools is the delivery of nationally recognised qualifications to school students and is funded by the Queensland Government VET investment budget and is fee-free for students.		

	The VET investment budget provides funding for students to complete one Vocational Education and Training qualification listed on the Queensland Training Subsidies List while at school. HLT23215 Certificate II in Health Support Services is a Vocational and Education & Training in Schools funded by the Queensland Government. For eligibility students are to be referred to Connect 'n' Grow Training and Quality on 07 4728 5041 or admin@connectngrow.com.au.		
Fee Information	Connect 'n' Grow does not charge students directly for course fees. The Partner School is invoiced a fee for participating students.		
Learning & Assessment	The program can be delivered in a weekly or block mode through class-based tasks, with practical activities and practical assessment. A range of teaching/learning strategies will be used to deliver the competencies. These include: • Multiple choice, true/false and short answer questions (online). • Practical activities and scenarios. • Workplace Learning Log. • Third Party Report. • Assessor sign offs. • Learner Questionnaire. • Additional Activities. • Portfolio of workplace documents • Volunteering Log • First Aid Certificate		
Equipment and Resources	A full list of required resources is outlined in the Program Checklist and is to be provided by the Partner School. Students will need to have access to a computer, including relevant software, internet and printer access. There are no other equipment requirements of the students.		

UNITS OF COMPETENCY AND PROGRAM STRUCTURE				
HLT23215 Certificate II in Health Support Services CHC22015 Certificate II in Community Services				
Module		Year 1		
Cert II Module 1	HLTWHS001	Participate in workplace health and safety		
	HLTINF001	Comply with infection prevention and control policies and procedures		
Cert II Module 2	CHCDIV001	Work with diverse people		
	BSBCUS201	Deliver a service to customers		
	BSBFLM312	Contribute to team effectiveness		
	HLTAID003	Provide first Aid		
Cert II Module 3	СНССОМ005	Communicate and work in health or community services		
	BSBWOR202	Organise and complete daily work activities		
	СНССОМ001	Provide first point of contact		
	FSKOCM07	Interact effectively with others at work		
EXIT POINT Upon obtaining competency of the Units in Module 1- 3 a student completes the qualification of CHC22015 Certificate II in Community Services				
Cert II Module 4	BSBADM101	Use business equipment and resources		
	BSBINM201	Process and maintain workplace information		
	BSBWOR204	Use business technology		
	BSBWOR203	Work effectively with others		
EXIT POINT Upon obtaining competency of the Units in Module 1- 4 a student completes the qualification of HLT23215 Certificate II in Health Support Services				
HLT33115 Certificate III in Health Services Assistance				

Year 2

Module

Cert III Module 1	CHCDIV002	Promote Aboriginal and/or Torres Strait Islander Cultural safety
	FSKLRG06	Participate in work placement
	HLTAID001	Provide cardiopulmonary resuscitation
Cert III Module 2	CHCCCS015	Provide individualised support
	CHCCCS010	Maintain a High Standard of Service
	BSBWOR301	Organise personal work priorities and development
Cert III Module 3	HLTAAP001	Recognise healthy body systems
	BSBMED301	Interpret and apply medical terminology

Contact Details		
Enquiries / Onboarding:	Gary Birmingham - National Operations	
Phone:	0424 677 741	

Pathways HEALTH AND COMMUNITY SERVICE PATHWAY MODEL HLT20113 CERTIFICATE II **BACHELOR DEGREE** Bachelor of Dental Surgery Bachelor of Medicine/ Bachelor of Surgery Bachelor of Nursing Science HLT33115 CERTIFICATE III Bachelor of Nursing Science/ Bachelor of Midwifery CAREER IN HEALTH COMMUNITY SERVICES HLT23215 CERTIFICATE II SCHOOL BASED Vet training OR Bachelor of Occupational Therapy Bachelor of Physiotherapy Bachelor of Speech Pathology Bachelor of Community Services CHC32015 CERTIFICATE III Bachelor of Human Sciences CHC22015 CERTIFICATE II Bachelor of Applied Social Science LARGEST EMPLOYMENT INDUSTRY IN AUSTRALIA – MORE THAN 1.5 MILLION PEOPLE ARE EMPLOYED IN HEALTH EARE AND SOCIAL ASSISTANCE [AUSTRALIAN JOBS, 2016] HEALTH CARE AND SOCIAL ASSISTANCE PROJECTED TO GROW BY 16.4% OVER THE NEXT FIVE YEARS (AUSTRALIAN JOBS, 2016)